

10-Year Limited Warranty

Radiant Electric Heat warrants its heating elements against all defects in materials and workmanship for a period of 10 years from the date of purchase, subject to the following terms and conditions:

This warranty applies only for normal use of the product, and shall not be effective for products or parts which do not function properly due to misuse, alteration, installation, accident, negligence, misapplication, modification, improper installation (including improper operating voltage) or maintenance, or if any product or part has been serviced or repaired by other than Radiant Electric Heat. This warranty extends only to the end user or consumer and does not extend to retailers.

This warranty is effective only if the product is operated in the country for which it was manufactured and into which it was sold and purchased. A product that requires modifications or adoption to enable it to operate in any other country than the country for which it was designed, manufactured, approved and/or authorized, or repair of products damaged by these modifications is not covered under this warranty.

Liability of Radiant Electric Heat shall be limited to repair or replacement of any defective product or part that has been returned to Radiant Electric Heat for evaluation, which option shall be the sole decision of Radiant Electric Heat. This warranty is effective only on behalf of the original owner of the product and is not transferable. This warranty is effective only if the user manual instructions have been followed.

THE WARRANTY PROVIDED HEREIN SHALL BE THE SOLE AND EXCLUSIVE WARRANTY. THERE SHALL BE NO OTHER WARRANTIES EXPRESS OR IMPLIED INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS OR ANY OTHER OBLIGATION ON THE PART OF RADIANT ELECTRIC HEAT WITH RESPECT TO PRODUCTS COVERED BY THIS WARRANTY. RADIANT ELECTRIC HEAT SHALL HAVE NO LIABILITY FOR ANY INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES. IN NO EVENT SHALL THIS WARRANTY REQUIRE MORE THAN THE REPAIR OR REPLACEMENT OF ANY PART OR PARTS WHICH ARE FOUND TO BE DEFECTIVE WITHIN THE EFFECTIVE PERIOD OF THE WARRANTY. NO REFUNDS WILL BE GIVEN. IF REPLACEMENT PARTS FOR DEFECTIVE MATERIALS ARE NOT AVAILABLE, RADIANT ELECTRIC HEAT RESERVES THE RIGHT TO MAKE PRODUCT SUBSTITUTIONS IN LIEU OF REPAIR OR REPLACEMENT.

To obtain warranty service on this product contact Radiant Electric Heat or mail the product and your dated sales receipt (as proof of purchase), postpaid, to the following address:

Radiant Electric Heat 22901 Aurora Rd PO Box 46730 Bedford Heights, OH 44146 888-774-4450

No COD's will be accepted.