

Can I disable the sensor in my thermostat and only use the room sensor for temperature readings?

You can disable the sensor in your thermostat and choose to only use your room sensors for temperature and occupancy readings.

On the thermostat:

1. Go to MAIN MENU > SENSORS
2. Remove the ecobee from participating in all of your Comfort Settings

On the Web Portal:

1. Select the SENSORS tile
2. Remove the ecobee from participating in all of your Comfort Settings

Note: You can only remove the ecobee as a participating sensor if you have at least one room sensor participating in the particular Comfort Setting you are trying to adjust, otherwise you will not be able to make these changes.